Student engagement module + MyPortal360

Helping schools, students, families and communities work together

The ECINS Student Engagement Module is a secure two-way software solution that supports student welfare and delivers measurable improvements to wellbeing while cutting down time spent on reporting.

Schools play a role far more diverse than teaching academic information to children. They support families and communities in helping students take increased responsibility for their learning and behaviour. When there are blocks in the way to being able to achieve expected milestones, schools help connect students and families with the right practical and wellbeing support which in turn improves performance, behaviour and attendance.

The student engagement module can be accessed by wider support networks to wrap support around a young person:

- Enables parental involvement in a young person's support such as parents on parental programmes, family intervention programmes and assigning them 'Things to do' to support their child
- Enables parents who need more contact with schools, such as those with children with special educational needs, to have closer direct contact without the need for additional meetings
- Location functionality can assist with safety measures on school trips, runners from school, truancy, looked after children, young people with additional needs or in residential homes/schools, and those with safeguarding concerns or on child protection plans
- Helps schools and parents to promote positive health, wellbeing and resilience among young people
- Allows schools, local services and wider support networks to work together to assess student and family needs holistically and develop true collaborative work practices that produce better outcomes

How does it help children to feel supported?

- Gives a voice to the young person - A way for them to communicate freely in a way that is preferable to them
- Helps students feel reassured that their issues and concerns are being taken seriously and that they will be supported and kept safe
- Gives students security in knowing they can report any problem to a trusted source at school
- Allows them to report problems without being visible to peers (i.e seen to be telling on someone or being seen to go to designated space in school used for inclusion etc)
- Helps students to feel heard
- Empowers shy children who are less likely to 'make a fuss' or report
- Makes sharing difficult information easier than in a face-to-face conversation
- Gives young people more ownership of their wellbeing which keeps them motivated
- Enables students to raise the alarm if they are struggling
- Helps young people with poor organisational skills to stay on track
- Allows students to reflect on positive changes through the use of mood diaries and other reflective tools so they can see how far they have come after interventions and understand their feelings better in relation to situations
- Helps build self-empowerment and trust, openness and transparency

Measurable results and real time savings

There is only so much time in a day. With streamlined record keeping, easier reporting, and automated processes to allow better insights and overights, the ECINS Student Engagement module delivers measurable improvements without adding to staff's administrative burden.

Intervene early while problems are small

Early intervention means that issues which can become costly for schools if they snowball can be identified and dealt with before crisis point.

Reduce permanent exclusions

Reduce permanent exclusions to a school by creating a shared vision, providing more intensive support and helping students develop greater capacity to take responsibility for their actions.

Helps with time management

Schedule tasks in advance and set multiple tasks for multiple students at once.

Allows ongoing connection without in-person meetings

With an auditable and secure two-way dialogue between staff, students and professionals, regular real-time mood updates to allow prompt intervention and a library of support information and crisis contacts, students can access the help they need when they need it.

Helping students stay on track

Ensuring appointments are remembered and attended is key to achieving positive results. With automated reminders, including emails, SMS's, calendar notifications and alerts, the student engagement module helps individuals keep on top of their commitments.

A single record accessed from anywhere

Forget missing documents and important data saved in multiple non-secure locations. See a single view of each student, build their profile automatically and link every relevant document or interaction. This means staff can access real-time information from anywhere, allowing them to resolve issues and concerns faster.

Free up staff time

Automated processes and smart features mean staff can easily see priority activity, coordinate support, filter searches based on specified parameters as well as determining student compliance and non-compliance. Messages can also be sent to individuals or distribution groups and scheduled ahead of time or on a recurring basis. This saves a huge amount of time, freeing staff up to focus on higher value activity.

All of your team's students under one 'cloud'

Have a bird's eye view of all students to assess your caseload and easily navigate between individuals using our intuitive and easy-to-use dashboard. No more scrappy files and wasted time opening multiple documents.

Improve student motivation and program outcomes

Most teachers have faced the problem of students with low motivation. Yet rarely is this problem tackled head on with proven tools specifically aimed at motivating students to achieve outcomes.

Oversee staff and manage permissions

Allocate specific students to individual staff members. Easily see the number of student staff members are responsible for and active students using the system. Add, edit and configure all of your own user accounts and areas, to ensure only those that need access have access.

No student user licences

When the system is being used by multiple staff members, user licences can add up to make the cost prohibitive. Our goal is always to maximise participation and help the most people. That's why we don't charge for individual licences. You buy the system, you can add as many staff members as you want.

Give help when it is needed

Works in real-time so issues can be raised immediately (two way) and notifications sent urgently.

Build in-depth understanding

Helps schools understand what works to support students better so you can define support and action plans.

Create collective ownership

By giving students a convenient and organised way to stay on top of their support arrangements, the MyPortal360 App allows them to feel more in control of their own situation. This ownership over their own support leads to improved engagement and outcomes.

Staying on task

One proven approach to motivating and giving students ownership is based on the concept of tasking. This can be as simple as tasking a student to turn up to an appointment, setting a goal to attend school so many days per week, or providing a list of actions and tangible steps for making amends. The success of ticking off each simple task provides a highly motivating feeling of progress.

Reducing overwhelm through simple design

Large life problems are overwhelming enough without complicated design making them seem even more so. Our interfaces use best practice user experience UX design techniques aimed at making tasks seem easier and requirements undemanding. Less overwhelm means problems can be tackled one step at a time.

Progress made and rewarded

With easily identifiable colours for tasks completed and outstanding, in-built rewards and helpful prompts and alerts to keep students on track, progress is made more easily and effort is recognised in real-time.

Communicating the way young people like

Students use text messages more than any other form of communication. The MyPortal360 app allows them to communicatre in this familiar format. User focus groups have said the app is easier to use than some social media platforms.

For staff

Task your students to help with behaviour modification

- A completion date and time
- Attachments - files, forms and photos can be sent by both student and staff member
- Task related messages - students can ask questions about the task
- Staff override - tasks not completed satisfactorily can be ‘re-tasked’
- Status related notifications – on task creation, due soon, overdue and done

Respond to incidents more effectively

- Record the date, time and place of triggering incidents, what they were doing at the time, who they were with, how the event made them feel and the way they responded. This can be shared in real time with staff so if intervention is needed, it can happen more quickly.

Create action and safety plans and files securely

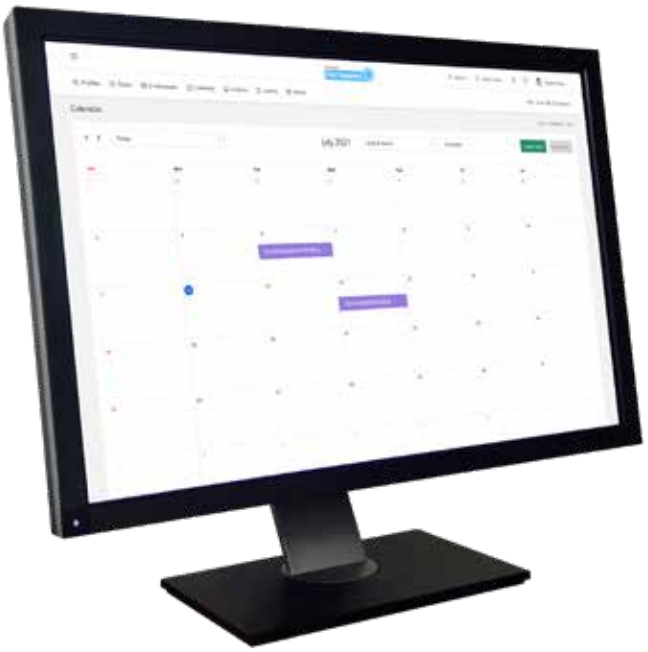
- Use custom forms to create action and safety plans
- Easily see how actions are tracking
- Share plans with students for them to see and store on their MyPortal360 app

Student messages

As well as being able to communicate with task related messages, MyPortal360 enables you to communicate with your students using e-messages.These are similar to email threads but are more secure and have a number of advantages:

- more secure - encrypted, securely hosted in data controller’s country
- easier to manage - all your team can send, view and respond
- staff initiated - students cannot instigate new messages unless you grant that permission
- staff-led option to limit message overwhelm
- notifications - on message replies both in-system and via optional email
- optional ‘chat’ messaging
- automatic safety warning is displayed before each message explaining that it is not monitored.

Student Engagement



Student calendar

The Calendar displays all events and tasks for all students of the entire team.

- events - click to open a pop-up and view more detail
- tasks - these are displayed on the task due date
- filtering - view a selected student's calendar

In the MyPortal360 App the calendar is displayed as a timeline which makes it easier for a student to see what needs to be tackled next.

- reduce face-to-face meetings without losing connection
- easily show student engagement with task history, timelines and logs
- assign students to key worker
- build a single view profile of students
- increase and track engagement
- completely secure GDPR compliant with ISO27001 enterprise level infrastructure
- create tasks with due dates and events in student calendar
- share action and safety plans
- instant notifications for staff and students
- secure staff-initiated two-way messaging with attachments and timeline
- optional student-initiated chat messages to assigned staff
- individual student calendar displaying events and task due dates with staff view
- help and advice library for students (both pre-loaded and staff authored)
- web-based app to allow you to work securely from any device in any location
- communicate to student computer or phone via MyPortal360
- Instant and optional email updates
- all your teams under one cloud
- student-activated GPS tracking for those who want their whereabouts known
- seamlessly interacts with ECINS case management module so task students from case management module if you prefer

MyPortal360

For students

Chat

'Chat' is an optional, quick and easy-to-use messaging system within MyPortal360.

If enabled on your system, chat allows students to message approved individual staff or entire teams.

- Chat can be viewed by the entire team if desired
- Notifications of new messages go to assigned user only

Optional Video Chat

Speak face-to-face with students with the secure, end-to-end encrypted video conferencing tool.

- Allows remote students to build more meaningful relationships with staff outside their geographical area
- Ensures uninterrupted support when in-person meetings aren't possible

Mood diary and journal

The MyPortal360 Journal enables students to keep a record of experiences and feelings. For example, a journal can be used to record struggles and accomplishments or to identify and work through difficult emotions.

There are many different types of journaling and MyPortal360 works well as:

- A diary - you can write down the events of the day and how you felt about them
- An evening reflection journal - where you reflect on the day's events and ponder ways that you may have thought or behaved differently that would have involved better choices
- A gratitude journal - where you write about things that you are grateful for

Support library

Upload your own information and create a bespoke library or use the library of preloaded information covering topics like mental health, addiction, family violence, anxiety, bullying, resilience, wellbeing, lifestyle, attitude thinking and behaviour and more.

- Users can easily edit and update their articles
- Students can like and favourite messages
- Students can choose to have motivational messages delivered at customised frequencies
- All articles can be grouped by category

MyPortal360

'Very simple and easy to use and it enables you to build, in realtime, a chronology of all the people that are working with a child so you can build more quickly, more effectively and more safely, a holistic child's profile.'

Claire George, Pupil Referral Service and Safeguarding and Prevent Lead for Education for Peterborough

'The difference ECINS is making to our organisation for efficiency, effectiveness, accessibility and managing our caseloads is enormous; it is transforming the way we can store and manage the families we are supporting.'

Kirsty Richardson, Head of Operations for Tiny Life

'We were having one or two permanent exclusions every three weeks. But it's fair to say that since setting up the Behavioural Support Panels on ECINS we have only had two permanent exclusions in two years.'

Andy Craighead, Peterborough Pupil Referral Service, Cambridgeshire

- free app for students to download
- 'how to' guides to show how to use the app that students can download from the document section of the app
- shared self-assessment journals to gain greater insight into your student's world
- receive helpful push notifications about tasks, messages and appointments
- respond to messages and tasks
- send/receive attachments
- can be used on IOS and android phones and mobile devices
- complete tasks sends notifications back to the staff members
- view their personal calendar of events, tasks due and appointments
- access targeted information on employment, addiction, mental health and more
- create journal entries to record daily thoughts and mood to share with staff
- optional GPS tracking for students who want to make sure others know their whereabouts at all times (that can easily be disabled)

Easy three step implementation process

You might have considered new software as a solution before. But though you know it is going to make your life easier in the long run, the idea of taking time to learn can feel like too much, when your time is already so stretched.

We know this. That's why we have made all the hard stuff that goes along with software, intuitive and easy. We also provide full support and training to get your team up and running in no time at all.

Step 1

Complete The Student Engagement Module set up questionnaire

Step 2

System set up including existing data transfer and training completed remotely by ECINS

Step 3

Send invites to your students and start working remotely with them.

'With ECINS being a secure cloud-based system, the Support Worker is able to login remotely to get up to date information in realtime and update the system whilst out on family home visits.'

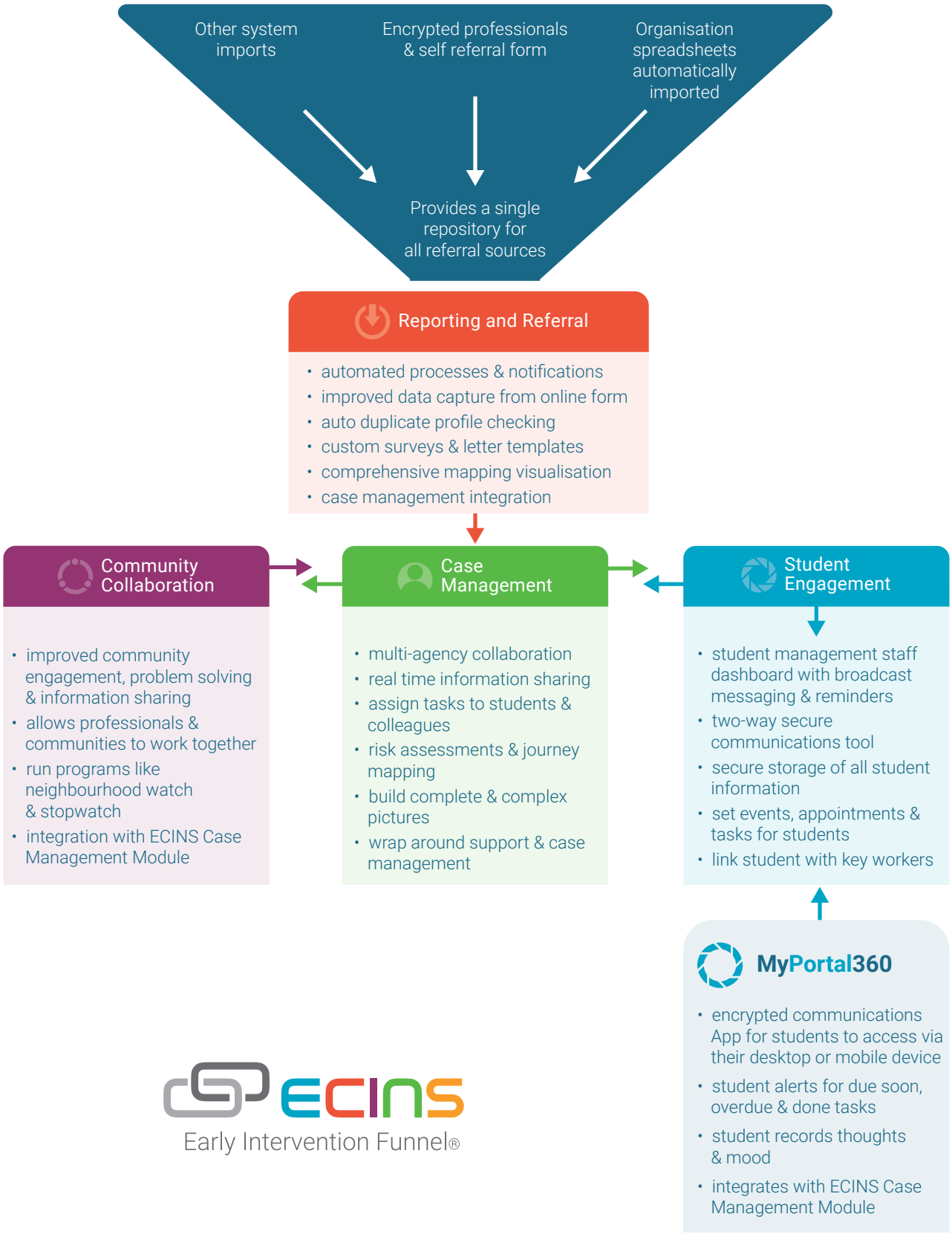
Andy Craighead, Peterborough Pupil Referral Unit, Cambridgeshire

The Student Engagement Module and MyPortal360 enables schools to:

- Manage more with less
- Manage interventions and provide targeted support
- Measure and evidence impact and outcomes
- Work collaboratively and problem solve with teachers, parents and agencies to create a 'support network'
- Reduce exclusions and improve attendance
- Take a whole school and a whole family approach
- Support more students with no additional resources
- Provide wrap around support
- Send a positive message to parents and carers that the school is actively involved in supporting their child's wellbeing
- Help identify and engage with children who are not on the school radar and are struggling in silence
- Identify small problems which may escalate into big ones quickly so that they can be dealt with early
- Securely send and measure direct tasks, appointments and messages to colleagues, students, parents and wider support networks
- Support the mental health and wellbeing of students
- Improve student and family engagement
- Assess and address needs in an integrated, collaborative way making more effective use of local services and support networks

The ECINS early intervention funnel

From referral to case management, to supporting students and connecting with the wider community, ECINS is a complete system that enables staff members to accurately identify risk and harness opportunities for early intervention to achieve better outcomes for individuals and communities.



ECINS
Early Intervention Funnel®

About us

ECINS is a social enterprise with a focus on opening up new ways for people to work together. Our aim is to help people learn from each other and develop more compassionate attitudes by enabling preventative and positive person-centred interventions.

Our background is on the frontline, supporting vulnerable people. For more than 20 years we've been working alongside staff members to create systems that solve real problems.

After years of co-creation with our user community, we have created the world's first fully integrated referral, case management, student engagement and community collaboration solution. Our fully secure and adaptable system is empowering communities across the UK, US and Australia.

Book a demonstration today

Don't take our word for it. Let us show you what ECINS can do. Book a demonstration today at enquiries@ecins.com

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ECINS

Empowering Communities with
Integrated Network Systems